

SYSTEM AND METHOD FOR PRESENCE-BASED ROUTING OF COMMUNICATION REQUESTS OVER A NETWORK

ABSTRACT

5 A system, apparatus, and method for routing communication requests based
on user presence information. A network entity subscribes to the presence information of a
user, and receives notifications of the users' presence information when the user has
registered with the network or the presence information has changed. In response, the
network entity creates routing instructions based on the presence information. In this
manner, incoming communication requests can be appropriately routed according to the
10 routing instructions.